

bpas Resource Centre Terms and Conditions

1 General:

1.1 Charges and Delivery

Providing information and advice is an integral part of bpas' charitable objectives. For this reason bpas has chosen (at this time), not to charge for any of the information resources on offer, or to pass on the delivery costs associated with the supply of information hard copies. Should it become necessary to change this principle then the terms and conditions will be amended accordingly

1.2 Conditions of Use and Sale

[These are outlined in Section 3](#)

1.3 Contact Details

bpas is the trading name for The British Pregnancy Advisory Service (Company Limited by Guarantee 1803160, Registered Charity 289145).

bpas
20 Timothys Bridge Road
Stratford Enterprise Park
Stratford on Avon
CV37 9BF

You can contact us by email to marketing@bpas.org

1.4 Feedback and Complaints

We want to hear from you so we can improve the bpas Resource Centre products and services. Please email info@bpas.org and we'll consider your comments carefully.

1.5 Privacy and Security

The information we acquire from website users helps us to personalise and improve your experience at bpas. We use the information to manage orders, deliver products and services, and communicate with you about orders, products, and services.

We will never sell or pass on your details to a third party unless we are required by law to do so

Under the UK Data Protection Act 1998, we follow strict security procedures in the storage and disclosure of information which you have given us, to prevent unauthorised access. Our security procedures mean that we may occasionally request proof of identity before we are able to disclose sensitive information to you.

Any personal information provided to or gathered by bpas Resource Centre is controlled by bpas' Data Controller.

Please note that the information you enter will not be transferred outside the European Economic Area.

The bpas Resource Centre website utilises cookies

bpas knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly.

[More extensive privacy and security detail are given in Section 2](#)

1.6 Returns

If for any reason you are unhappy with your literature selections, or if it does not match your expectations, then please do not return the item to bpas. Instead we hope that you will contact bpas' marketing department at marketing@bpas.org or telephone 0845 365 5050 with your feedback.

1.7 Unsubscribe

To unsubscribe or change your communication preferences, go to the screen accessed via the "My Account" tab

1.8 Updates

You will occasionally receive e-mail or mail updates about bpas services, communications developments, and other news. We hope you'll find these updates interesting and informative. If you'd rather not receive them, let us know by changing your details on the screen accessed from the "My Account" tab

2 Privacy and Security:

At bpas we are committed to protecting your security and privacy. We promise not to pass on your e-mail address, home address or any other contact details to any other organization. We will not sell, rent, share or disclose your details to any other organisation, with the following exception:

- Protection of bpas and Others: We release personal information when we believe it is appropriate to comply with the law; enforce or apply our **Conditions of Use and Sale** (section 3) and other agreements; or protect the rights, property or safety of bpas, our users or others.

2.1 **What Personal Information About Customers Does bpas Resource Centre Gather?**

The information we learn from customers helps us personalise and improve your service experience at bpas. We use the information to handle orders, deliver products and services, and communicate with you about orders, products, services, update our records and generally maintain your accounts with us. The type of information we gather:

- Information you give us; we receive and store any information you enter on our website or give us in any other way.
- Automatic information; we receive and store certain types of information whenever you interact with us. For example, like many websites, we use "cookies" and we obtain certain types of information when your Web browser accesses the site
- E-mail communications; to help us make e-mails more useful and interesting, we may receive a confirmation when you open e-mail from bpas if your computer supports such capabilities. If you do not want to receive e-mail or any other mail from us, please adjust your preferences from the "My Account" tab screen

2.2 **What About Cookies?**

Cookies are alphanumeric identifiers that we transfer to your computer's hard drive through your Web browser to enable our systems to recognise your browser and if you block or reject our cookies you may not be able to sign in, add items to your Shopping Basket, or proceed to checkout.

3 Conditions of Use & Sale:

By using the bpas Resource Centre website, you signify your agreement to be bound by these conditions.

Conditions Relating to Your Use of bpas Resource Centre:

3.1 Your Account

If you use the website, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer to prevent unauthorised access to your account. You agree to accept responsibility for all activities that occur under your account or password. You should take all necessary steps to ensure that the password is kept confidential and secure and should inform us immediately if you have any reason to believe that your password has become known to anyone else, or if the password is being, or is likely to be used in an unauthorised manner.

Please ensure that the details you provide us with are correct and complete and inform us immediately of any changes to the information that you provided when registering. You can access and review the information you provided us with in the “My Account” tab screen.

bpas reserves the right to refuse access to the website, terminate accounts, remove or edit content, or cancel orders at our discretion.

3.2 Licence for website access

bpas grants you a limited licence to access and make personal use of this website, and to download specific documents from the site only. This licence does not include any resale or commercial use of this website or its contents; any collection and use of any product listings, descriptions; any derivative use of this website or its contents; any downloading or copying of account information for the benefit of another organisation; or any use of data mining, robots, or similar data gathering and extraction tools.

This website or any portion of this website may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose.

You are granted a limited, revocable, and non-exclusive right to create a hyperlink to the Welcome page of bpas Resource Centre as long as the link does not portray bpas or its products or services in a false, misleading, derogatory, or otherwise offensive matter. You may not use any bpas logo or other proprietary graphic or trademark as part of the link without our express written consent.

3.3 Copyright and copying

All the materials on this site are protected by copyright. We are happy for the materials on this site to be downloaded, printed out, copied and distributed for non-commercial purposes free of charge. No alteration or adaptation of any of the materials may be made without the written permission of bpas.

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bpas
20 Timothys Bridge Road
Stratford Enterprise Park
Stratford on Avon
CV37 9BF

3.4 Disclaimer

bpas has supported the research and resources available on this site. The facts presented and views expressed in publications are, however, those of the authors and may not necessarily be those of bpas.

In no event do we accept liability of any description including liability for negligence for any loss or damages whatsoever resulting from loss of use, data or profits arising out of or in connection with the viewing, use or performance of this web site or its contents. We accept no responsibility for keeping the information in these pages up to date or liability for any failure to do so.

Use of this web site shall be made subject only to the laws of England and Wales which shall exclusively govern the interpretation, application and effect of all the above permissions, exclusions, licences and conditions of use.

The courts of England and Wales shall have exclusive jurisdiction over all claims or disputes arising in relation to, out of or in connection with this web site and its use.

3.5 Your Conduct

You must not use the website in any way that causes, or is likely to cause, the website or access to it to be interrupted, damaged or impaired in any way.

You understand that you, and not bpas, are responsible for all electronic communications and content sent from your computer to us and you must use the website for lawful purposes only.

You must not use the website for any of the following:

- For fraudulent purposes, or in connection with a criminal offence or other unlawful activity
- To send, use or reuse any material that is illegal, offensive, abusive, indecent, defamatory, obscene or menacing; or in breach of copyright, trademark, confidence, privacy or any other right; or is otherwise injurious to third parties; or objectionable; or which consists of or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings or any "spam"
- To cause annoyance, inconvenience or needless anxiety

3.6 Trademarks

bpas graphics, logos, and service names are the trademarks or trade dress of bpas. bpas' trademarks and trade dress may not be used in connection with any product or service that is not bpas', in any manner that is likely to cause confusion among customers, or in any manner that disparages or discredits bpas.

3.7 Conditions Relating to the Supply of Products and Services to You

3.7.1 Our contract

When you place an order for a product from bpas, we will send you an e-mail confirming receipt of your order and containing the details of your order. Your order represents an offer to us to purchase a product or service which is accepted by us when we send the requested products.

3.7.2 Customs

When ordering goods from bpas resource centre for delivery overseas you may be subject to import duties and taxes, which are levied once the package reaches the specified destination. Any additional charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country, so you should contact your local customs office for further information. Additionally, please note that when ordering from bpas resource centre, you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the goods. We would like our international customers and customers dispatching products internationally to be aware that cross-border deliveries are subject to opening and inspection by customs authorities.

3.7.3 Electronic communications

When you visit bpas resource centre or send e-mails to us, you are communicating with us electronically. We communicate with you by e-mail or by posting notices on the website. For contractual purposes, you consent to receive communications from us electronically and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. This condition does not affect your statutory rights.

3.7.4 Alteration of Service or Amendments to the Conditions

We reserve the right to make changes to our website, policies, and these Conditions of Use & Sale at any time. You will be subject to the policies and Conditions of Conditions of Use & Sale in force at the time that you use the website or that you order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.